

Catawba Valley Healthcare

CLIENT PROFILE

Client Name:		Last		First		Middle		Maiden		DOB		Record #	
Mailing Address:				City:		State & Zip:				Phone #:			
Physical Address:				City:		State & Zip:							
Social Security #:				Email:				Medicaid #:					
Sex: <input type="checkbox"/> Male <input type="checkbox"/> Female		Gender Identity: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Female to Male <input type="checkbox"/> Male to Female <input type="checkbox"/> Genderqueer <input type="checkbox"/> Choose Not to Disclose <input type="checkbox"/> Other											
Sexual Orientation: <input type="checkbox"/> Gay/Lesbian <input type="checkbox"/> Straight <input type="checkbox"/> Bisexual <input type="checkbox"/> Choose not to disclose <input type="checkbox"/> Please List Other _____													
Race: <input type="checkbox"/> American Indian/Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black/African America <input type="checkbox"/> Native Hawaiian/Other Pacific Islander <input type="checkbox"/> White <input type="checkbox"/> Other Race <input type="checkbox"/> More than One													
Ethnicity: <input type="checkbox"/> Hispanic or Latino <input type="checkbox"/> Not Hispanic or Latino				Primary Language:									
Do you speak fluent English? <input type="checkbox"/> Yes <input type="checkbox"/> No				Interpreter Needs: <input type="checkbox"/> Hmong <input type="checkbox"/> Sign Language <input type="checkbox"/> Spanish <input type="checkbox"/> Other: _____									
Do you have any other special accommodations? <input type="checkbox"/> wheelchair/mobility <input type="checkbox"/> childcare <input type="checkbox"/> frail senior <input type="checkbox"/> visually impaired <input type="checkbox"/> physical disability													
What is the main reason you came today?								Who referred you to CVH?					
Legal guardian (if applicable): Name:								Phone #:					
I am interested in the following services: <input type="checkbox"/> therapy/counseling <input type="checkbox"/> medication management for mental health <input type="checkbox"/> primary/medical care													
What are the current problems facing you? (Please check all that apply. If the individual is a child, please check those that apply to the child.)													
<input type="checkbox"/> cry easily		<input type="checkbox"/> feel tense/nervous/panicky		<input type="checkbox"/> physical problems		<input type="checkbox"/> feel depressed/sad		<input type="checkbox"/> thoughts or hurting myself					
<input type="checkbox"/> feel afraid		<input type="checkbox"/> sexual concerns		<input type="checkbox"/> feel guilty		<input type="checkbox"/> feel angry		(cutting, burning, etc)					
<input type="checkbox"/> unusual behavior		<input type="checkbox"/> feel tired/no energy		<input type="checkbox"/> mood swings/changes		<input type="checkbox"/> trouble with temper		<input type="checkbox"/> problems controlling impulses					
<input type="checkbox"/> sleep problems		<input type="checkbox"/> easily annoyed/irritated		<input type="checkbox"/> problems with school		<input type="checkbox"/> problems with work		(gambling, computers, sexual)					
<input type="checkbox"/> financial problems		<input type="checkbox"/> trouble concentrating		<input type="checkbox"/> problems with housing		<input type="checkbox"/> relationship problems							
<input type="checkbox"/> loss of interests		<input type="checkbox"/> family problems		<input type="checkbox"/> trouble with memory		<input type="checkbox"/> thoughts of ending my life							
<input type="checkbox"/> feel threatened/not safe		<input type="checkbox"/> problems with alcohol		<input type="checkbox"/> problems with drugs		<input type="checkbox"/> thoughts of hurting someone							
<input type="checkbox"/> appetite/weight change		<input type="checkbox"/> often think of past trauma		<input type="checkbox"/> difficulty keeping friends		<input type="checkbox"/> hear voices/see things that others don't							
OTHER:		Have you ever been abused or neglected, including sexually molested?						<input type="checkbox"/> No		<input type="checkbox"/> Yes			
		Have you ever witnessed or been involved in violent acts?						<input type="checkbox"/> No		<input type="checkbox"/> Yes			
		Are you currently pregnant?						<input type="checkbox"/> No		<input type="checkbox"/> Yes			
		Have you ever been suspected of having a head injury or brain injury?						<input type="checkbox"/> No		<input type="checkbox"/> Yes			
CRISIS ASSESSMENT:		Are you currently feeling like hurting yourself?						<input type="checkbox"/> No		<input type="checkbox"/> Yes			
		Have you felt like hurting yourself within the last month?						<input type="checkbox"/> No		<input type="checkbox"/> Yes			
		Are you currently feeling like hurting anyone?						<input type="checkbox"/> No		<input type="checkbox"/> Yes			
		Have you felt like hurting anyone within the last month?						<input type="checkbox"/> No		<input type="checkbox"/> Yes			
PSYCHIATRIC HOSPITALIZATIONS: Have you ever been in a hospital overnight for a Psychiatric condition (including involuntary commitments)? <input type="checkbox"/> No <input type="checkbox"/> Yes													
If yes, when was your most recent Psychiatric Hospitalization? _____													
PSYCHIATRIC OUTPATIENT TREATMENT:													
Have you ever been treated as an outpatient for a Psychiatric condition (including involuntary outpatient commitments)? <input type="checkbox"/> No <input type="checkbox"/> Yes													
SUBSTANCE USE/ABUSE HISTORY: <input type="checkbox"/> None Please indicate the use of the following:													
	Daily	Weekly	In the past	Age of 1 st Use	Date of Last Use	Have you ever experienced alcohol/drug withdrawal symptoms? <input type="checkbox"/> No <input type="checkbox"/> Yes Are you taking any opioid replacement therapy such as methadone and buprenorphine as a part of your treatment plan? <input type="checkbox"/> No <input type="checkbox"/> Yes Have you attending any community meetings in regards to your substance use? <input type="checkbox"/> No <input type="checkbox"/> Yes If so, how frequently? _____							
Alcohol	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
Marijuana	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
Cocaine/Crack	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
Speed/LSD/Crystal Meth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
IV Drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
Herbal Medicines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
Pain Medications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
Sleep Medications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>										
LEGAL: Have you ever been arrested or convicted of a felony or misdemeanor? <input type="checkbox"/> No <input type="checkbox"/> Yes Any Arrest in the last 30 days? <input type="checkbox"/> No <input type="checkbox"/> Yes, how many _____													
Do you have or have you had any other significant legal problems? <input type="checkbox"/> No <input type="checkbox"/> Yes													
SOCIAL HISTORY:													
Marital Status: <input type="checkbox"/> Single, never married <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed <input type="checkbox"/> Domestic Partner													
Employment: <input type="checkbox"/> Full time <input type="checkbox"/> Part time <input type="checkbox"/> Unemployed <input type="checkbox"/> Student <input type="checkbox"/> Retired <input type="checkbox"/> Homemaker <input type="checkbox"/> Not available for work <input type="checkbox"/> Armed Forces/National Guard <input type="checkbox"/> Seasonal													
Education: <input type="checkbox"/> K-12; list grade: _____ <input type="checkbox"/> High School Diploma <input type="checkbox"/> GED <input type="checkbox"/> Some College <input type="checkbox"/> Bachelor's <input type="checkbox"/> Master's <input type="checkbox"/> Trade <input type="checkbox"/> Special Ed													
Military: <input type="checkbox"/> Yes, active <input type="checkbox"/> Veteran <input type="checkbox"/> Yes, Family Member <input type="checkbox"/> No													
Living Arrangements: <input type="checkbox"/> Private Residence <input type="checkbox"/> Other Independent <input type="checkbox"/> Homeless <input type="checkbox"/> Residential Facility <input type="checkbox"/> Foster Family/AFL <input type="checkbox"/> Nursing Home <input type="checkbox"/> Rest Home <input type="checkbox"/> Family Care Home <input type="checkbox"/> Community MR <input type="checkbox"/> Other _____													
Client/Legal Representative Signature: _____										Date: _____			
CVH – Client Profile – 4/2025													

Catawba Valley Healthcare Emergency Medical Information

Consumer Name:	Record Number:
Medicaid ID Number:	Date of Birth:
Email address:	Date:

	Name	Address
Emergency Contact (1)		

Phone Number(s):	e-mail address:
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<input type="checkbox"/> Check if contact person lives with consumer	<input type="checkbox"/> Check if declining or you do not have one identified
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	Name	Address
Emergency Contact (2)		

Phone Number(s):	e-mail address:
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<input type="checkbox"/> Check if contact person lives with consumer
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	Name	Address
Guardian		

Phone Number(s):	e-mail address:
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<input type="checkbox"/> Check if contact person lives with consumer
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	Name	Address
Psychiatrist		Hickory

Fax Number:

	Name	Address
Family Physician		

Fax Number:	<input type="checkbox"/> Check if declining or does not have a Family Physician identified
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Hospital of Choice	
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Pharmacy of Choice *Note: CVH will send prescriptions only to one pharmacy at a time, in accordance with State law.	Name of Pharmacy: Location: Phone Number:
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Allergies	

Catawba Valley Healthcare
ADMISSION HEALTH HISTORY

Client Name:							
	Last	First	M.I.	Maiden/Suffix	Record No.	Today's Date	Medicaid ID Number:
Birth Date:				Your Age:			
Height: _____ Weight Now: _____							
Last Flu Vaccine _____ (date)				Any other Vaccines and date _____			
Previous Treatment: Psychiatric Treatment? <input type="checkbox"/> No <input type="checkbox"/> Yes Substance Use Treatment? <input type="checkbox"/> No <input type="checkbox"/> Yes							
Recent Dental Exam?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	Date				
Recent Hearing Test?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	Date				
Recent Eye Exam?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	Date				
Recent Foot Exam?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	Date				
Recent Colonoscopy?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	Date				
Smoke Tobacco? <input type="checkbox"/> No <input type="checkbox"/> Yes Smokeless tobacco? <input type="checkbox"/> No <input type="checkbox"/> Yes Vape? <input type="checkbox"/> No <input type="checkbox"/> Yes Have you smoked or used smokeless tobacco in the past? <input type="checkbox"/> No <input type="checkbox"/> Yes							
Guns in the Home?		<input type="checkbox"/> No	<input type="checkbox"/> Yes				
Guns Locked in Safe Storage?		<input type="checkbox"/> No	<input type="checkbox"/> Yes				
Narcotics Locked in Safe Storage?		<input type="checkbox"/> No	<input type="checkbox"/> Yes				
Any Falls in the Last Year? <input type="checkbox"/> No <input type="checkbox"/> Yes with injury <input type="checkbox"/> No <input type="checkbox"/> Yes							
FEMALE:							
Last Mammogram _____				Last Pap Smear _____			
Date of Last Period? _____				Menopause? <input type="checkbox"/>			
<input type="checkbox"/> Hysterectomy <input type="checkbox"/> Tubal Ligation <input type="checkbox"/> Never Pregnant							
Pregnancies: Please indicated number in each category							
How many _____		Stillbirths _____		Premature births _____			
Spontaneous Abortion _____		Single Births _____		Multiple births _____			
Miscarriage _____		Normal Deliveries _____		Caesarean Section _____			
Male: Last PSA blood test? _____							
MEDICAL HISTORY: Have you ever had or been treated for (please check):							
<input type="checkbox"/> Alcoholism	<input type="checkbox"/> Esophageal (Acid) Reflux		<input type="checkbox"/> Pancreatitis				
<input type="checkbox"/> Alzheimer's	<input type="checkbox"/> Fibromyalgia		<input type="checkbox"/> Peripheral Vascular Disease				
<input type="checkbox"/> Anemia	<input type="checkbox"/> Gastric Ulcer		<input type="checkbox"/> Psychiatric Disorders				
<input type="checkbox"/> Asthma	<input type="checkbox"/> Liver Disorder		<input type="checkbox"/> Kidney Disorders				
<input type="checkbox"/> Bleeding Disorder	<input type="checkbox"/> Hepatitis		<input type="checkbox"/> Rheumatoid Arthritis				
<input type="checkbox"/> Cancer _____	<input type="checkbox"/> HIV		<input type="checkbox"/> Seizures				
<input type="checkbox"/> Congestive Heart Failure	<input type="checkbox"/> High Cholesterol		<input type="checkbox"/> Skin Disorders				
<input type="checkbox"/> COPD	<input type="checkbox"/> Hypertension (high blood pressure)		<input type="checkbox"/> Stroke				
<input type="checkbox"/> Chronic Sinusitis	<input type="checkbox"/> Irritable bowel syndrome		<input type="checkbox"/> Substance Use				
<input type="checkbox"/> Coronary Artery Disease	<input type="checkbox"/> Heart Attack		<input type="checkbox"/> Thyroid Disorders				
<input type="checkbox"/> Diabetes	<input type="checkbox"/> Migraines		<input type="checkbox"/> Urinary Tract Infection				
<input type="checkbox"/> Ears, Nose, Throat Disorder	<input type="checkbox"/> Osteoarthritis						
<input type="checkbox"/> Eye Disorders	<input type="checkbox"/> Osteoporosis						
SURGERIES: (please list)							

Client Name:							
	Last	First	M.I.	Maiden/Suffix	Record No.	Today's Date	Medicaid ID Number:

MEDICAL HOSPITALIZATIONS: (please list)

Psychiatric:

Medical:

FAMILY HISTORY:

Name	Age	If Living, Health	Age at Death	If Deceased, Cause
Father:				
Mother:				
Bio/Half Brother:				
Bio/Half Sister:				

FAMILY MEDICAL HISTORY: (please check):

<input type="checkbox"/> Alcoholism	<input type="checkbox"/> Diabetes	<input type="checkbox"/> Mental Illness
<input type="checkbox"/> Allergies	<input type="checkbox"/> Eczema	<input type="checkbox"/> Migraines
<input type="checkbox"/> Alzheimer's Dementia	<input type="checkbox"/> Esophageal (Acid) Reflux	<input type="checkbox"/> Osteoarthritis
<input type="checkbox"/> Anemia	<input type="checkbox"/> Gastric Ulcer	<input type="checkbox"/> Respiratory Disorders
<input type="checkbox"/> Anxiety Disorder	<input type="checkbox"/> Heart Attack	<input type="checkbox"/> Seizures
<input type="checkbox"/> Asthma	<input type="checkbox"/> Heart Disease	<input type="checkbox"/> Sickle Cell Anemia
<input type="checkbox"/> Autistic Disorder	<input type="checkbox"/> Hepatitis	<input type="checkbox"/> Skin Disorders
<input type="checkbox"/> Autoimmune Disease	<input type="checkbox"/> HIV	<input type="checkbox"/> Stroke
<input type="checkbox"/> Cancer	<input type="checkbox"/> Hypertension (high blood pressure)	<input type="checkbox"/> Thyroid Disorders
<input type="checkbox"/> Congestive Heart Failure	<input type="checkbox"/> Kidney Disease	<input type="checkbox"/> Thrombophlebitis
<input type="checkbox"/> Deep Vein Thrombosis	<input type="checkbox"/> Kidney Stones	<input type="checkbox"/> Tuberculosis

Other Conditions not listed:

ADVANCED DIRECTIVE: If you desire information regarding an Advanced Directive, please inform your assigned staff member and check here: ☐

SOCIAL HISTORY:

RELATIONSHIP STATUS:

<input type="checkbox"/> Married	<input type="checkbox"/> Divorced	<input type="checkbox"/> Widowed
<input type="checkbox"/> Single	<input type="checkbox"/> In a Relationship	<input type="checkbox"/> Separated

EMPLOYMENT HISTORY:

<input type="checkbox"/> Full Time	<input type="checkbox"/> Not Employed	<input type="checkbox"/> On Disability
<input type="checkbox"/> Part Time	<input type="checkbox"/> Retired	<input type="checkbox"/> Applying for Disability

LIVING SITUATION:

<input type="checkbox"/> Homeless <input type="checkbox"/> Streets <input type="checkbox"/> Shelter <input type="checkbox"/> Tent	<input type="checkbox"/> Nursing Home	<input type="checkbox"/> Renting
Transitional Housing	<input type="checkbox"/> Family Care Home	<input type="checkbox"/> Owns/Buying
<input type="checkbox"/> Group Home	<input type="checkbox"/> Lives w/ family	
<input type="checkbox"/> Assisted Living Facility	<input type="checkbox"/> Lives w/ friends/significant other	

EDUCATION: Please choose highest level completed

<input type="checkbox"/> Never attended school	Some College	Doctorate
<input type="checkbox"/> Less than 12 th grade	Associate's Degree	Trade School
Last grade completed		
High School Diploma	Bachelor's Degree	Technical School
GED	Master's Degree	Currently in School

Difficulty Reading? ☐ No ☐ Yes

Do you have or have you ever had a Developmental Disability or Developmental Delay? ☐ - Yes ☐ - No

(If yes, describe)

Consumer Name:	Date of Birth:	Record #:
Medicaid #:		

Catawba Valley Healthcare Consumer Orientation & Annual Reminders

Orientation to CVH:

I can access a copy of the CVH Consumer Orientation Handbook by going to www.cvhnc.org or by asking a CVH staff for a printed copy. If I require clarification about, Access to Services, Medication Management Procedures and Expectations, Payment and fee for services, Health and Safety at CVH, Employee Ethics and Professional Behavior, Complaint Process, providing feedback to CVH, how to access the appeals process, or any other issue related to CVH and its services, I may communicate with any staff member or reach CVH by calling (828) 695-5900 and ask for the QM Department.

Consumer Rights:

By signing below I am acknowledging that I can access a copy of an overview of consumer rights which is posted at all CVH facilities, in the CVH Consumer Orientation Handbook, by going to www.cvhnc.org or by asking CVH staff for a printed copy. I understand that I have the right to ask further questions should I need additional clarification or have future concerns related to consumer rights.

Privacy Practices:

By signing below I am acknowledging that I can access a copy of an overview of privacy practices which is posted at all CVH facilities, in the CVH Consumer Orientation Handbook, by going to www.cvhnc.org or by asking CVH staff for a printed copy. I understand that I have the right to ask further questions should I need additional clarification or have future concerns related to privacy practices.

I understand the following and/or know how to access this information:

- 1) How CVH will use my health information for the purposes of my treatment, payment for my treatment, and CVH's health care operations.
- 2) How CVH may use and share my health information for purposes other than treatment, payment, and health care operations.
- 3) How CVH will share my health information as required and/or permitted by law.

No Show/Cancellation Agreement:

My signature below indicates that I understand that CVH has a no-show cancellation agreement. I am responsible for cancelling an appointment with at least a 24 hour notice. Repeated no-shows or cancellations are not acceptable and could result in termination of services. I know that I can access additional information about the No Show/Cancellation agreement through my Orientation Handbook.

Recording

No video, photography or recording of any visit is allowed.

I understand that it is my obligation as a CVH Consumer to consult my Consumer Orientation Handbook and if needed, to request additional information from staff relating to any issues pertaining to my services, treatment or any other information listed in the handbook.

Consumer/Legally Responsible Person's Signature

Relationship to Consumer

Date

Witness Signature

Date

Consumer Name:	Date of Birth:	Record #:
Medicaid #:		

Catawba Valley Healthcare Medication Agreement

This agreement covers the prescribing of all medications including but not limited to controlled substances by Catawba Valley Healthcare. Controlled substances are to be used with caution because of their potential for misuse. Our medical staff will work with you to understand the benefits and risks of federally controlled medications such as benzodiazepines and opiates. It is Catawba Valley Healthcare's goal to electronically prescribe. I further understand that I may request a copy of this signed agreement.

To better serve you we will follow these general guidelines:

1. Please tell us of any other medical providers that are prescribing you medications and give us a list of all the medications you are currently taking.
2. You will be asked to sign a release so we can share treatment information with all your medical providers.
3. You may be required to have drug or lab tests for us to better meet your treatment needs. This may include, but not limited to initial and random drug screens. You or your insurance will be billed for this cost.
4. Missed medical appointments will result in you being required to see a prescriber in person before medications will be refilled.
5. Medications will be sent electronically to your pharmacy. Information in Eprescribe may contain information about which drugs are covered by your drug benefit plan, notice from the pharmacy if your prescription has been picked up, not picked up, or partially filled and information about your current and past prescriptions.

To better serve those receiving controlled substances the following general guidelines also apply:

6. Use only one drug store for any controlled medication we prescribe. Tell us if you change your pharmacy.
7. If you are prescribed Controlled Substances by another provider, we will coordinate with that provider prior to prescribing additional controlled substances. Prescription of controlled substances from other providers will be avoided for consumers receiving opiates and other controlled substances from other providers outside of CVH. We will regularly check the NC Controlled Substance Reporting System
8. Lost or stolen controlled medication replacement may be considered with a police report.
9. Controlled medication refills will not be called in to your drug store, you must be seen in person for a refill.
10. No prescriptions for a controlled substance will be written for any person participating in Drug Court.
11. CVH will comply with NC regulations regarding e-prescribing of certain controlled substances.
12. You may be required to come to CVH for a pill count of prescribed medications or Urine Drug Screen within 48 hours, failure to do so may result in discontinuation or tapering of the medication.
13. Patients MUST bring any controlled substances with them to any lab appointment, and to any appointment with medication providers.
14. No controlled substances refilled early more than once per two years.

Thank you for your cooperation and understanding. Please ask us if you do not understand these guidelines or have questions about your treatment options. Please understand that violation of the above agreement may result in discontinuation of medications or medication management services. When/if someone is re-entering services after having been discharged for violating the agreement they will not be prescribed controlled substances. We wish you success.

I have read, understand, and agree to follow the above Medication Agreement.

Consumer/Legally Responsible Person's Signature

Relationship to Consumer

Date

Witness Signature

Date

Consumer Name:	Date of Birth:	Record #:
Medicaid #:		

Catawba Valley Healthcare Consent to Treatment

Informed Consent to Treatment

Welcome to Catawba Valley Healthcare (CVH) and thank-you for selecting us as your service provider for behavioral health or integrated care services. Before services are initiated, we must have your voluntary, informed, and legal consent to provide treatment. It is our responsibility to provide you with information about the services we provide and services/treatment you may receive at CVH. This is your legal right as a consumer and we want to assure you understand and agree to the following:

1. My assigned provider will explain my behavioral health and/or medical condition and provide information about available treatment/services;
2. My assigned provider will explain any risks associated with my treatment/services, such as the possibility of experiencing emotional or physical discomfort;
3. My assigned provider will explain the expected benefits of treatment and likely consequences if I do not receive or participate in services/treatment;
4. My assigned provider will provide information about alternative treatments that may be available to treat my behavioral health and/or medical condition;
5. I understand that I may ask questions and expect answers regarding my behavioral health and/or medical condition and/or the services and treatment I am receiving;
6. I have had explained to me and fully understand that my consent for treatment is totally voluntary and that I may choose to refuse or withdraw my consent and discontinue treatment at any time (as allowed by law);
7. Additional information about rights, informed consent, risks, and benefits is included in the CVH Consumer Handbook.

Authorization for Emergency Treatment

In case of an emergency, I authorize CVH or contract agency staff to seek medical care from a hospital or physician if I am unable to do so for minor child, adjudicated incompetent adult or myself for whom I am responsible. CVH may need to contact individuals of my choosing should an emergency occur. I have identified these persons that I want to be contacted in the case of an emergency on the CVH Emergency Medical Contact form.

Consent for Reminder Phone Calls

CVH uses an automated phone call system to remind consumers about scheduled appointments. By signing below, I consent to receive reminder calls, unless I have indicated otherwise in the Comments line below.

Consent for Follow-up Contact

There may be times that CVH needs to contact me to discuss information relevant to the treatment and services I receive from CVH. This may include information about appointments, services, and requests to know how I am benefiting from services. By signing below, I consent to such contact, unless I have indicated otherwise in the Comments line below.

Telepsychiatry

Telepsychiatry is the delivery of psychiatric services using interactive audio and visual electronic systems where the provider and the patient are not in the same physical location. Telepsychiatry may be scheduled based on a provider's availability or consumer choice provided their insurance allows the service. You may also request face to face visits. Providers may determine telepsychiatry is not the most appropriate delivery of care, due to complexity or inability to access telehealth capability. Based off that determination consumer would be seen face to face.

I have read and fully understand the information on this page, to include the opportunity for me to ask and have my questions about treatment and services answered. My signature (or signature of legal guardian) indicates that I am providing informed consent for CVH to provide treatment services. I further understand that I may request a copy of this signed authorization.

Consumer/Legally Responsible Person's Signature

Relationship to Consumer

Date

Witness Signature

Date

Consumer Name:	Date of Birth:	Record #:
Medicaid #:		

Catawba Valley Healthcare Consumer Payment Agreement

Release of Information, Assignments of Benefits and Consumer Responsibility

I hereby authorize Catawba Valley Healthcare to release the necessary information from my records to my guarantor (Medicaid, Medicare, Medicare/Medicaid, Managed Care Organization, Private Insurance, Advantage Plans, PrePaid Health Plans etc.) for billing and management services. I also authorize CVH to work denials on my behalf.

Information released to any of the above may include the dates of service, type of service, diagnosis, name or service provider, financial charges, HIV/AIDS related treatment, any available drug and alcohol information and medical records. I authorize payment by my insurance company/funding source to be paid directly to CVH for services rendered. I have been informed there are statutes and rules protecting the confidentiality of information; once my Protected Health Information (PHI) is disclosed to an authorized individual/agency, there is potential for that PHI to be re-disclosed by the recipient and thus, no longer protected under the Privacy Rule.

It is my responsibility to inform CVH of any changes that may affect billing or charges to my account (including gain or loss of insurance). If I fail to provide this information, I understand I will be fully responsible for charges. I understand I am financially responsible to CVH for charges applied to any deductible, co-payments or co-insurance fee and for all charges not covered by my insurance. Insurance co-pays, co-insurance and unmet deductibles are due at time of service. I agree to pay the established fee(s). I may be denied an appointment if I refuse to pay for services.

Your insurance will be automatically filed as a courtesy to you. Please be sure to provide a copy of your insurance card to staff. If you are referred for services outside of CVH (i.e. labs), please note you are responsible for ensuring we have proper insurance information at the time of the referral. Also, you are responsible for any fees associated with these outside services.

By signing below, I acknowledge this informed consent has been explained to me. I may request an update list of fees related to my services at any time. I understand this consent will be valid until all services rendered are billed and payment is received. **I further understand that I may request a copy of this signed authorization.**

My current guarantor information as of today is below.

☐ Medicaid
 ☐ Medicare
 ☐ Partners Behavioral Health Management (IPRS)
☐ Private Insurance: _____ ☐ Other: _____

Deductible _____ Co-pay or Co-insurance _____

Marital Status: <input type="checkbox"/> Married <input type="checkbox"/> Single <input type="checkbox"/> Widowed		Consumer	Spouse/Other
Number of dependants that live in home (including self)			
Current income (hourly rate)			
Number of hours worked on average per week			
Frequency of income		<input type="checkbox"/> Weekly <input type="checkbox"/> Biweekly	<input type="checkbox"/> Weekly <input type="checkbox"/> Biweekly
Other sources of income	Type:	Amount:	
Other sources of income	Type:	Amount:	
Income verified by	<input type="checkbox"/> Paystubs <input type="checkbox"/> Entitlement Records <input type="checkbox"/> Verbal Report <input type="checkbox"/> No income form <input type="checkbox"/> Other		
<i>If you have a change in number of household or income, you must report this to CVH.</i>			

Consumer/Legally Responsible Person's Signature

Relationship to Consumer

Date

Witness Signature

Date

Consumer Name:	Date of Birth:	Record #:
Medicaid #:		

Catawba Valley Healthcare Income Attestation / Client Hardship Application

Section I – Income

☐ **No Income Statement**

I _____, do attest that I have no income currently and no insurance. I also attest that I have no employment and receive no disability, SSI, or government funding. This information is given in good faith and should information be made available that shows otherwise, I understand that I am responsible for any and all fees that are applicable based on any discovered income. I also understand that my financial status should be re-evaluated every **180 days to assess any change in status.

OR

☐ **I have income and I attest that:**

- The family income / wages that I have reported is true and accurate
- The number in household that I have reported is true and accurate
- That I currently have no insurance

Section 2 – My Responsibilities

- If I gain insurance, I will notify CVH immediately. I understand that failure to do so is fraudulent.
- If my number in household or income changes, I will notify CVH.
- By signing below, I acknowledge that when I fail to report insurance coverage, I am responsible for the cost of services which have passed my insurance's timely filing period. Failure to pay these cost incurred may result in termination of services.

Consumer/Legally Responsible Person's Signature

Relationship to Consumer

Date

Witness Signature

Date

Consumer Name:	Date of Birth:	Record #:
Medicaid #:		

Catawba Valley Healthcare SERVICE ORDER

The following designated treatments are medically necessary for the above-named client.
Screening, Case consultation and Evaluation are to be delivered under standing orders in accordance with Agency Policy.

Date of Assessment:

Need	Service	Date of Order	Was there a Verbal Order?	Date of Verbal Order* (if applicable)	Signature
<input type="checkbox"/>	Outpatient Treatment - Individual/Group		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Community Support Team		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Targeted Case Management		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Assertive Community Treatment Team		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Psychosocial Rehabilitation Services		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Supported Employment		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	ADVP		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Day Activity		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Group Living Low		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Supervised Living Low		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Supervised Living Moderate		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Mobile Crisis Management		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	Peer Support - Individual/Group		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	OTHER :		Yes <input type="checkbox"/> No <input type="checkbox"/>		
<input type="checkbox"/>	OTHER:		Yes <input type="checkbox"/> No <input type="checkbox"/>		

*Whenever a verbal order is made, there must be a treatment note indicating the date, reason for the verbal order, who received the order and the name and credentials of the prescriber making the order. Verbal orders must be countersigned within 72 hours.

Consumer Name:	Date of Birth:	Record #:
Medicaid #:	Date:	

SCREENING TOOLS

PHQ 9 Over the <u>last 2 weeks</u> , how often have you been bothered by any of the following problems?	Not at All	Several days	More than half the days	Nearly every day
1. Little interest or pleasure in doing things	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
2. Feeling down, depressed, or hopeless	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
3. Trouble falling or staying asleep, or sleeping too much	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
4. Feeling tired or having little energy	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
5. Poor appetite or overeating	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
6. Feeling bad about yourself — or that you are a failure or have let yourself or your family down	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
7. Trouble concentrating on things, such as reading the newspaper or watching television	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
8. Moving or speaking so slowly that other people could have noticed? Or the opposite — being so fidgety or restless that you have been moving around a lot more than usual	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
9. Thoughts that you would be better off dead or of hurting yourself in some way	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3

WHO-5 Well-being Index Please respond to each item by marking one box per row, regarding how you felt in the last two weeks .	All of the Time	Most of the time	More than half the time	Less than half the time	Some of the time	At no time
1. I have felt cheerful in good spirits	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1	<input type="checkbox"/> 0
2. I have felt calm and relaxed	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1	<input type="checkbox"/> 0
3. I have felt active and vigorous	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1	<input type="checkbox"/> 0
4. I woke up feeling fresh and rested	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1	<input type="checkbox"/> 0
5. My daily life has been filled with things that interest me	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2	<input type="checkbox"/> 1	<input type="checkbox"/> 0

DAST 10 The following questions concern information about your possible involvement with drugs <i>not including alcoholic beverages</i> during the past 12 months. "Drug abuse" refers to (1) the use of prescribed or over-the-counter drugs in excess of the directions, and (2) any nonmedical use of drugs. Please answer every question. If you have difficulty with a statement, then choose the response that is mostly right.		
In the past 12 months.....	Yes	No
1. Have you used drugs other than those required for medical reasons?	<input type="checkbox"/> 1	<input type="checkbox"/> 0
2. Do you abuse more than one drug at a time?	<input type="checkbox"/> 1	<input type="checkbox"/> 0
3. Are you unable to stop abusing drugs when you want to? (If never use drugs, answer 1)		
4. Have you ever had blackouts or flashbacks as a result of drug use?	<input type="checkbox"/> 1	<input type="checkbox"/> 0
5. Do you ever feel bad or guilty about your drug use?	<input type="checkbox"/> 1	<input type="checkbox"/> 0
6. Does your spouse (or parents) ever complain about your involvement with drugs?	<input type="checkbox"/> 1	<input type="checkbox"/> 0
7. Have you neglected your family because of your use of drugs?	<input type="checkbox"/> 1	<input type="checkbox"/> 0
8. Have you engaged in illegal activities in order to obtain drugs?	<input type="checkbox"/> 1	<input type="checkbox"/> 0
9. Have you ever experienced withdrawal symptoms (felt sick) when you stopped taking drugs?	<input type="checkbox"/> 1	<input type="checkbox"/> 0
10. Have you had medical problems as a result of your drug use (e.g. memory loss, hepatitis, convulsions, bleeding)?	<input type="checkbox"/> 1	<input type="checkbox"/> 0

Consumer Name:	Date of Birth:	Record #:
Medicaid #:	Date:	

Social Determinants of Health Assessment

*There are local programs to help you with needs that can affect your health.
Are there things you need help with?*

	Yes	No
1. Within the past 12 months, did you worry that your food would run out before you got money to buy more?	<input type="checkbox"/>	<input type="checkbox"/>
1.a. Is having enough food a current need or concern?*	<input type="checkbox"/>	<input type="checkbox"/>
2. Within the past 12 months, did the food you bought just not last and you didn't have money to get more?	<input type="checkbox"/>	<input type="checkbox"/>
2.a. Is food not lasting a current need or concern?	<input type="checkbox"/>	<input type="checkbox"/>
3. Do you have housing?*	<input type="checkbox"/>	<input type="checkbox"/>
4. Are you worried about losing your housing?	<input type="checkbox"/>	<input type="checkbox"/>
5. Within the past 12 months, have you or your family members you live with been unable to get utilities (heat, electricity) when it was really needed?	<input type="checkbox"/>	<input type="checkbox"/>
5.a. Are having utilities a current need or concern?	<input type="checkbox"/>	<input type="checkbox"/>
6. Within the past 12 months, has lack of transportation kept you from medical appointments, getting your medicines, non-medical meetings or appointments, work, or from getting things that you need?	<input type="checkbox"/>	<input type="checkbox"/>
6.a. Is this a current need or concern?	<input type="checkbox"/>	<input type="checkbox"/>
7. Do you feel physically and emotionally safe where you currently live?	<input type="checkbox"/>	<input type="checkbox"/>
8. Within the past 12 months, have you been hit, slapped, kicked or otherwise physically hurt by someone?	<input type="checkbox"/>	<input type="checkbox"/>
8.a. Is this a current concern?*	<input type="checkbox"/>	<input type="checkbox"/>
9. Within the past 12 months, have you been humiliated or emotionally abused in other ways by your partner or ex-partner?	<input type="checkbox"/>	<input type="checkbox"/>
9.a. Is this a current need or concern?	<input type="checkbox"/>	<input type="checkbox"/>
10. In the past 12 months, have you had trouble affording health insurance (such as deductibles, co-payments, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
10.a. Is health insurance a current need or concern?	<input type="checkbox"/>	<input type="checkbox"/>
11. In the past 12 months, have you had trouble paying for or accessing medications?	<input type="checkbox"/>	<input type="checkbox"/>
11.a. Is this a current need or concern?	<input type="checkbox"/>	<input type="checkbox"/>
12. In the past 12 months, have you had concerns over obtaining or maintaining employment?	<input type="checkbox"/>	<input type="checkbox"/>
12.a. Is employment a current need or concern?	<input type="checkbox"/>	<input type="checkbox"/>

For completion by therapist/staff: ☐ Check and initial _____, confirming that if three (in bold) or more of items **1.a, 2.a, 3 (if no), 5.a, 6.a, 7 (if no), 8.a, 9.a, 10.a, 11.a, 12.a.** are checked that a plan _____ will be developed to address the deficits. *Essential; needs to be addressed immediately. 091919